

## **National Communications Commission Administration Plan 2016**

### **1. General Development**

#### **(1) Discuss 3G frequency re-release issue with an objective of enhancing mobile broadband**

- a. Compile information relevant to communications and broadcasting surveillance framework (transmission services and content services).
- b. Compile and analyze methods of advanced countries for managing mobile broadband affairs, releasing the licenses/permits and bidding.
- c. Complete the license issuance plan for the 1900MHz Digital Low-Power Wireless Telephone Business and the expiry of third generation mobile communications business.

#### **(2) Review the wholesale management mechanism and activate the market function**

- a. Dominating operators may tend to adopt various methods to maintain market share, such as increasing or refusing to provide the wholesale service price.
- b. Refer to the telecommunications surveillance trends of other countries, with a focus on the wholesale market control, to create a sound environment for industry development and activate the market function in order to benefit the consumers. Review the wholesale management mechanism.
- c. Relevant works are as follows:
  - (a) Analyze the trend of important services and competition of the telecommunications market.
  - (b) Compile information on telecommunications market surveillance of the United States, the United Kingdoms and Japan.
  - (c) Submit the public opinion request draft.
  - (d) According to the results, study, analyze, and draft amendments to relevant regulations and adjustment on the prices (X value).

#### **(3) Strengthen international exchange and cooperation, and enhance our global visibility in regards to communications and broadcasting**

- a. Participate in communications and broadcasting related bilateral and multilateral consultation and negotiation meetings. Pay attention to the negotiation trend in order to maintain the industry's economic and trading interests.
- b. Participate at APEC Telecommunications and Information Working Group (TEL) relevant meetings with view to sharing experiences with member economies and increase global visibility.
- c. Proactively participate in international communications and broadcasting

meetings to control the development trend of ICT convergence technology.

- d. Facilitate bilateral exchange and visits of international communications and broadcasting organizations so as to expand international relations.

**(4) Lead communications industry; enhance the overall protection on personal information and information security**

- a. Conduct awareness campaign and training sessions.
- b. Check information assets; verify and check personal information procedures and assets.
- c. Carry out risk assessment according to the list of assets.
- d. Evaluate asset risks according to risk assessment results, or set the new risk handling procedures.
- e. Amend relevant information security management documents.
- f. Implement maintenance works of operational sustainability plan.
- g. Implement internal audit operations.
- h. Conduct management review meetings.
- i. Conduct third-party audit operations.

**2. Platform Business Management**

**(1) Commission the mobile communications network service satisfaction survey**

With an objective of implementing the surveillance mechanism of telecommunications service quality, commission an organization or group with experiences in carrying out consumer satisfaction survey to, as a fair and just third party, carry out a telephone interview and questionnaire investigation and evaluation themed on “mobile broadband services”.

**(2) Facilitate communications popularization services**

Implement the objectives of communications universal services, according to Telecommunications Act and Telecommunications Universal Service Regulations, so as to utilize universal service funds paid by the telecommunications operators to conduct communications universal service relevant affairs.

**(3) Subsidize cable broadcasting television universal services and development plans with cable fund**

The cable broadcasting development fund shall be used to subsidize cable TV operators in providing citizens diverse cable broadcast services by establishing the network in areas without the cable and wireless services; promoting digitization, offsetting deficits caused by the installation and maintenance and enabling citizens to enjoy diverse cable broadcasting services.

**3. Radio Station and Content Affairs**

**(1) Organize business seminars for broadcasting operators**

- a. Hold face-to-face discussions with broadcasting operators in order to promote relevant legal regulations and educate them with common complaints and examples; this not only increases both parties' administrative efficiency, but also enhances the commission's administrative transparency. In the meantime, by holding corporate governance, content surveillance and broadcasting courses, the editing and review works, service knowledge and internal control procedures of operators can be enhanced.
- b. NCC and relevant government agencies shall promote relevant regulations to radio and television operators; design special courses and invite scholars and experts to provide consultations and opinions in regard to industry development and digital convergence environment so that operators can benefit from knowing the changes of industry development and trend while enhancing their legal knowledge and internal control skills, helping operators enhance program quality and marketing ability.

**4. Infrastructure Affairs**

**(1) Establish the building telecommunications equipment review and inspection information management systems**

- a. Perfect information standards and integrity of inspection body.
- b. Implement the inspection mechanism of surveillance and certification body.
- c. Provide citizens the service of checking relevant inspection results.

**5. Radio Frequency and Resources Management**

**(1) Prepare and plan mobile broadband frequency spectrum resources in response to citizens' network needs**

- a. Collect and analyze international development and trends.
- b. Summon relevant units to carry out planning and preparation works.
- c. Complete 800 MHz frequency related plans and preparation works.