

National Communications Commission Administration Plan 2017

1. General Development

- (1) Deliberate a further release of frequency currently used for 3G, and enhance the nation's mobile broadband industry**
 - a. Compile relevant information on communications regulatory frameworks(transmission and content services).
 - b. Collect and analyze approaches of advanced nations to the management,licensing and bidding of mobile broadband licenses.
 - c. Complete the issuance plan for 1900MHz digital low-power wireless telephone and third mobile communications licenses after their expiry.

- (2) Review management mechanisms of wholesale markets to activate the market function**
 - a. Research inappropriate methods that may be adopted by providers with significant market power to maintain market share. For example, by increasing prices or refusing to provide the services for wholesale or a middle-element market.
 - b. Review our management mechanisms in wholesale markets with reference to global supervisory trends and focus on appropriate wholesale market control so as to enhance industry development, stimulate the market, and further benefit consumers.
 - c. Relevant tasks are as follows:
 - (a) Analyze important services and competition trends of the telecommunications industry.
 - (b) Compile information on telecommunications market supervision conducted by developed nations such as the United States, the United Kingdom and Japan.
 - (c) Propose a draft paper for public consultation.
 - (d) Study, analyze and complete amendments to relevant regulations and adjustment of price cap indices (value x) according to the feedback of the public consultation.

- (3) Intensify international exchanges and cooperation to enhance the nation's communications industry globally**
 - a. Participate in bilateral and multilateral meetings and negotiations with a view to deepening understanding of international trends and obtaining greater industry benefits for the communications services of Taiwan.
 - b. Participate in APEC Telecommunications and Information Working Group (TEL) relevant meetings and share our experiences of supervising the ICT industry with international organizations with view to promoting the nation's

communications industry globally.

- c. Actively participate in international communications conferences with a view to grasping opportunities to facilitate the development trends of ICT and convergence technologies.
- d. Promote bilateral exchanges with international communications organizations to expand and enhance relationships globally.

(4) Enhance protection of personal information and information security

- a. Conduct promotions and educational training.
- b. Undertake inventory of information assets; identify and check personal information procedures and assets.
- c. Conduct risk assessment according to the list of assets.
- d. Evaluate the asset risk level or draw up new risk handling procedures according to the risk assessment results.
- e. Amend relevant information security and management documents.
- f. Implement maintenance of business operations plans.
- g. Carry out internal audit operations.
- h. Conduct management review meetings.
- i. Conduct third-party external audit operations.

2. Platform Business Management Plan

(1) Outsource the satisfaction survey regarding the mobile communications and network service quality

Outsource an agency (institution), as a third party, with experiences in consumer satisfaction surveys to conduct the “mobile broadband network” service quality survey and assessment on comprehensive network operators by telephone.

(2) Facilitate universal service for telecommunications

To achieve the objectives of telecommunications universal service, relevant regulations are implemented in accordance with the Telecommunications Act and Telecommunications Universal Service Regulations. Universal service related affairs are undertaken and subsidized with the telecommunications universal service fund, which is paid by the operators.

(3) Subsidize cable broadcasting television universal services and development plans with cable fund

The cable broadcasting development fund shall be used to subsidize cable TV operators in providing universal communications services, promoting digitization, making up deficits caused by the installation and maintenance of infrastructure in uneconomical areas, and enabling citizens to enjoy diverse cable broadcasting

services.

3. Station and content plan

(1) Communications business seminars

- a. Enhance administrative efficiency between both parties and transparency of NCC's policies through face-to-face communications of industry players, promotion of relevant regulations, and discussions on common complaints and cases. Also, assist industry players to enhance their editing operations, service knowledge and capacity, and internal control procedures by holding courses related to corporate governance, content supervision and communications technology.
- b. Apart from promoting relevant regulations to communications operators, NCC and relevant government agencies also invite scholars and experts to provide professional consultations in regards to themes like industrial development and digital convergence environment. These measures can help operators capture changes of the industry's overall development and enhance knowledge and capabilities in legal and internal control, enabling them not only to have a sound corporate development, but also to provide the audience diverse and rich content.

4. Infrastructure Management

(1) Install the information management system for inspecting telecommunications equipment in buildings

- a. Ensure standardization and integrity of the institutes undertaking inspections of the information system.
- b. Implement the audit mechanism for the supervisory and inspection institute.
- c. Publish the results publically.

5. Radio Frequency and Resource Management

(1) Prepare and plan the mobile broadband spectrum resources to respond to citizens' needs for internet

- a. Compile and analyze global development trends.
- b. Summon relevant units to carry out planning and preparation works.
- c. Complete the planning and preparation works for 800MHz.