

## **National Communications Commission Administration Plan 2018**

### **1. General Development**

#### **(1) Activate the convergence platform and environment; enhance the efficiency of communications industry.**

- a. Refer to the methods of developed countries such as the EU, the UK and US; compile information on the 5G mobile broadband policy and the information and development of the control framework thereof.
- b. Align with development trends of the telecommunications and broadcasting industry in advanced countries, in regards to IoT and 5G mobile broadband; propose a draft plan to activate legal convergence surveillance infrastructure and license issuance policy, and to facilitate industry innovation in Taiwan.

#### **(2) Strengthen communications services and development of supervision**

- a. Analyze how communications and broadcasting surveillance entities of digital convergence in advanced countries, when facing trends in development, adjust management and internet governance policy, and communicate with relevant departments/organization to promote internet governance.
- b. Summarize and analyze methods of other countries and the development trend of industry in Taiwan, and then propose relevant measures and mechanism to facilitate competition in convergence, development or investment for innovation in the communications and broadcasting industry in order to implement and construct the service infrastructure thereof.

#### **(3) Publish information on industrial development and market trends of communications industry.**

- a. Based on approaches of the United Kingdom and the United States, compile and publish information on industrial development and market trends of the communications industry.
- b. Balance asymmetric supply and demand information of the communications market, and publish substantial up-to-date market information to facilitate fair market competition.

#### **(4) Enhance international exchange and cooperation in communications and broadcasting; strengthen NCC's international connections**

- a. Participate at WTO and communications and broadcasting related bilateral or multilateral consultation and negotiation meetings. Influence negotiations of issues and legal reconciliations to maintain the industry's digital innovation and economic interests.
- b. Hold and participate in APEC Telecommunications and Information Working

Group (TEL) and relevant meetings to enhance the surveillance experiences of Taiwan's ICT industry and international connections.

- c. Actively participate in international communications conferences with a view determining opportunities for developing new ICT and convergence technology.
- d. Promote bilateral exchanges with international communications organization to enhance our network and visibility in the industry.

**(5) Build a user-friendly and convenient service platform to enhance quality of public service.**

- a. Undertake maintenance of the commission's website system.
- b. Undertake the expansion work of the commission's online reporting system.

**2. Platform Management**

**(1) Promote telecommunications services and broadband infrastructure in remote areas.**

Protect basic communications rights and benefits, ensuring all citizens enjoy a certain quality of necessary telecommunications service at a reasonable price; continue to supervise providers of universal communications services to enhance broadband infrastructure in remote villages or tribes. Broadband infrastructure in remote areas shall also be established according to the requirement of government agencies; increase network speeds in specific locations to above 20Mbps.

**(2) Subsidize cable broadcasting television universal services and development plans with cable fund**

Utilize the cable broadcasting development fund to subsidize cable TV operators in providing universal communications services, promoting digitization, offsetting deficits caused by the installation and maintenance and enabling citizens to enjoy diverse cable broadcasting services.

**(3) Review communications business rules**

As a consumer protection mechanism, business rules established by mobile communications operators shall be reviewed and revised if necessary.

**(4) Implement inspections of telecommunications operators' accounts and protect data thereof**

As a consumer protection mechanism, the accuracy of communications operators' accounting system shall be ensured through regular examinations to lessen consumer concerns towards the accuracy of communications bills.

**3. Supervision Plan for Communications Affairs**

**(1) Promote access to broadcasting media, and enhance digital literacy.**

To promote media literacy course and enhance the public's media access concepts

and literacy, broadcasting business as well as institutions, foundations, cooperation or other civil groups supervised by the commission are subsidized to carry out media literacy courses for the public.

**(2) Implement norms of program contents and exchange production and broadcasting experiences**

- a. By focusing on common illegal issues, NCC and related departments shall educate communications operators with relevant broadcasting regulations, helping them understand regulatory changes, enhancing their legal knowledge and degree of self-discipline. In the meantime, scholars and experts are also invited to provide operators with professional advice in sessions based on the theme of program production, content development and digital convergence environment, helping operators enhance program quality and marketing ability.
- b. With the aim of promoting the sound development of the industry, carry out discussions with broadcasting operators to enhance their professional knowledge, ability of producing various programs with good contents, and their willingness to accept social responsibilities by being self-disciplined.

**4. Infrastructure Management**

**(1) Promote broadband infrastructure of building telecommunications equipment**

Visit county and city governments and propose the listing of certificate of fiber-optic telecommunications equipment as a prerequisite document for the building use permit application.

**(2) Supervise and facilitate telecommunications entities to implement information security management.**

Supervise telecommunications operators to carry out and set annual machine room safety inspection plan according to information and communications safety management rules of various telecommunication management rules. That is, an administrative inspection shall be carried out to ensure the information and communications safety of telecommunications operators.

**(3) Accelerate construction of mobile network**

To facilitate the promotion of 4G network infrastructure, promote signal coverage and enhance national competitiveness, NCC shall hold meetings on a regular basis to discuss “mobile broadband infrastructure teams” and “enhancing mobile telecommunications infrastructure of national parks on the main island.”

**5. Radio Frequency and Resource Management**

**(1) Prepare and plan the mobile broadband spectrum resources to respond demands for faster broadband network**

- a. Compile and analyze data on global developmental trends.
  - b. Summon relevant units to carry out spectrum plan and preparation works.
  - c. Complete the planning and preparation works for 3.5GHz frequencies.
- (2) **Promote the certification and examination service for accessible website logo**  
Promote website barrier-free certification standards and testing services.