

## **National Communications Commission Administration Plan 2019**

### **1. General Development**

#### **(1) Promote competition of convergence services; facilitate sound foundation for industry development.**

- a. In line with the nation's development, undertake a comprehensive review and analysis of international practices.
- b. Submit drafts for public consultations and feedback.
- c. Based on results of analysis and public feedback, facilitate infrastructure that for services and competitions; determine the upper limit for telecommunications fees.

#### **(2) Activate the convergence platform environment; and enhance the efficiency of communications industry.**

- a. Refer to the practices undertaken in such countries as the UK and the US, as well as the EU in order to compile information on 5G mobile broadband policy and its regulatory framework.
- b. Research and analyze licensing mechanisms for 5G mobile broadband so as to align with international trends in the communications industry with view to promoting fair and balanced competition and enhance the deployment of mobile broadband networks.

#### **(3) Compile information on the communications.**

- a. Based on the approaches adopted by the UK and the US, compile information on industrial development; publish information on national development trends of the communications industry.
- b. Compile balanced information on the supply and demand of the communications market; publish up-to-date and comprehensive information so as to facilitate fair market competition.

#### **(4) Build a user-friendly and convenient service platform to enhance the quality of public services.**

- a. Adjust NCC's reporting system.
- b. Adjust NCC's statistical database system.

### **2. Platform Management**

#### **(1) Promote broadband infrastructure in remote areas.**

Ensure basic communication rights and benefits for all, enabling the public to enjoy quality telecommunications services at a reasonable price; continue to supervise providers of universal telecommunications services to enhance broadband infrastructure in remote villages or tribes; and, with respect to broadband sites with public interests, increase the network speed thereof to

20Mbps or above based on government requirements for establishing broadband network in remote countries so that the quality of broadband network services in remote areas can be enhanced.

**(2) Subsidize universal services and development plans of cable broadcasting television using cable fund.**

Utilize universal services fund for cable TV to subsidize operators when establishing cable broadcasting television networks in areas without cable or terrestrial broadcasting networks enabling citizens to enjoy diverse cable broadcasting services.

**(3) Review business rules of communications operators.**

As part of a consumer protection mechanism, undertake a review of business rules established by communications operators. Outdated and inappropriate regulations shall be reviewed and amended if deemed necessary to protect consumers' rights and benefits.

**(4) Audit the accounts of communications operators.**

As part of a consumer protection mechanism, the accuracy of billing system of telecommunications operators shall be ensured by means of regular inspections so as to reduce concerns regarding the accuracy of communications bills.

**3. Infrastructure Management**

**(1) Enhance the quality of mobile broadband services at mass transit sites.**

Supervise telecommunications enterprises to establish mobile broadband network infrastructure in tunnels along the TRA (Taiwan Railway Administration) lines; and coordinate and cooperate with public agencies, such as TRA of Ministry of Transportation and Communications (MOTC) to increase the coverage rate of mobile broadband signals along TRA lines.

**(2) Supervise and facilitate telecommunications enterprises to implement information security management.**

Supervise telecommunications operators to carry out and set annual inspections of the security of equipment rooms according to information and communications safety management rules of various telecommunication management rules. Administrative inspections shall be carried out to ensure the information and communications security of telecommunications operators.

**(3) Promote the establishment of fiber-optic building telecommunications equipment.**

Continue to promote the fiber-to-the-home (FTTH) policy to county and city governments and related public associations; undertake reviews of examination and certification bodies of building telecommunications equipment; and review and certify the implementation of fiber-to-the-home and adoption of broadband

services with respect to building telecommunications equipment so that the public can benefit from high-quality communications services.

#### **4. Radio Frequency and Resource Management**

##### **(1) Prepare and plan the mobile broadband spectrum resources to respond demands for high-speed mobile broadband network.**

- a. Compile and analyze data on international developmental trends.
- b. Summon relevant units to carry out spectrum plan and preparation works.
- c. Complete frequency spectrum planning and preparation works for 25 MHz frequency.

##### **(2) Promote the website accessibility certification logo.**

Promote website barrier-free certification standards and testing services.

#### **5. Supervision Plan for Communications Affairs**

##### **(1) Promote access to and literacy of broadcasting media.**

As an independent authority that supervises the broadcasting media, NCC aims to promote media literacy to facilitate connection between production of broadcasting media with public interest groups and audiences. Therefore, NCC subsidizes certain colleges, universities, foundations, legally incorporated community organizations and civil associations to carry out media literacy education and seminar programs for the public.

##### **(2) Enhance the quality of program contents and exchange production and broadcasting experiences.**

- a. Relevant regulations have been promulgated to enhance the quality of broadcasting. In the meantime, NCC shall invite scholars, experts and operators to share strategies and countermeasures with respect to the digital broadcasting content violations and business-related issues. The purposes thereof are to enhance operators' program production capabilities and competitiveness in running the operations of broadcasting stations.
- b. Discuss and exchange opinions with broadcasting television operators to enhance expertise and capabilities to produce diverse programs with comprehensive contents; encourage operators to fulfill their social responsibilities and implement self-discipline mechanisms to facilitate the sound development of the industry.